



Service

**HiCare<sup>®</sup>**

**Helicopter Maintenance  
Upgrades**



**AIRBUS**  
HELICOPTERS





# YOU CAN COUNT ON THE AIRBUS HELICOPTERS EXPERTISE

The commitment to customers:  
Our best solutions for your helicopter

- Adapted technical solutions, from standard upgrades to turnkey solutions by Airbus Helicopters' network at customer's facilities.
- A higher level of quality and safety.
- Guaranteed by the Original Equipment Manufacturer (OEM), recognized by the world's primary airworthiness certification authorities.
- In close proximity to customers, with Airbus Helicopters' worldwide network.

A commitment to quick responses on quotations, with fixed prices and clear lead-times for efficient solutions.



# Building complete upgrades offer



## UPGRADE SOLUTIONS FOR MISC FROM ACCESSORIES TO MAJOR

### Standard upgrades

#### Buy your kit online

A large range of standard upgrades (SBs and STCs) available for all Airbus Helicopters rotorcraft.

Through our catalogue of standard upgrades, you benefit from an immediate answer with:

- Fixed prices and lead times
- Standard kit references adapted to the “as delivered” aircraft configuration, with off-the shelf availability
- Complete documentation, enabling the installation of upgrades within your premises

Find now your Airbus Helicopters Upgrades from our online portal : <http://upgrades.airbushelicopters.com>

### Customized upgrades


#### We adapt the kit to your machine

A personalized and adapted solution for your helicopter.

A rapid quote, within a defined timeframe including:

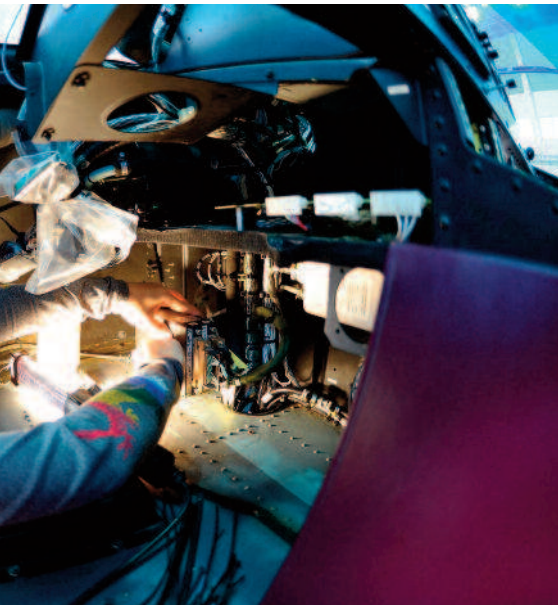
- A detailed technical offer
- A set of kits developed according to the as-delivered configuration of your aircraft
- Personalized and certified documentation

### A global worldwide network to serve you

Your aircraft benefits from the full expertise of Airbus Helicopters as the OEM, for high levels of quality and safety: our two priorities. 

BACKED BY THE EXPERTISE OF  
AIRBUS HELICOPTERS' GLOBAL  
WORLDWIDE NETWORK

r, together



## MISSION EFFICIENCY MODIFICATIONS

### Turnkey solution

#### We install it for you

Complete solutions designed and performed by Airbus Helicopters.

The complete installation of your upgrade:

- An installation performed within the Airbus Helicopters network or your facilities
- A standard or customized set of kits, adapted to the configuration of your helicopters
- Delivered with all required and certified documents

Supported by Airbus Helicopters' global network to define the adapted solution that fits your mission.



### Airbus Helicopters Upgrades online portal

#### Buy only what you need

This free access portal makes you discover our full range of Standard Upgrades and our latest developments.

Easy to use, advanced sorting options will guide you in your selection.

Benefit from a useful integrated and automated technical filtering assistant, providing you the adequate kit filtered according to the "as delivered" configuration of your aircraft.

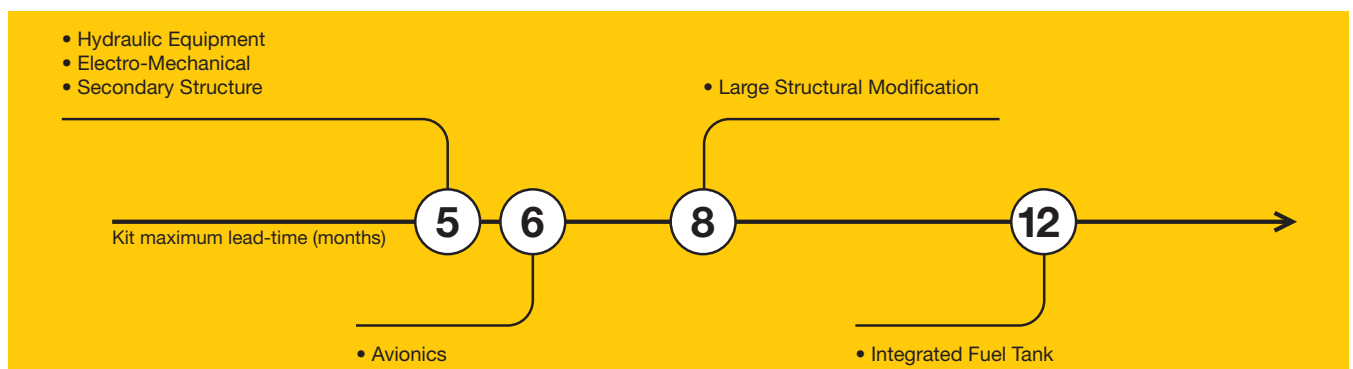
In a few clicks, access the detailed description of the upgrade with lead-times and kit part numbers which can be ordered immediately through our Keycopter portal or commercial point of contact.

<http://upgrades.airbushelicopters.com/>

### An adapted solution, always on-time

**With Airbus Helicopters' support, the appropriate technical solution is matching customers' needs – meeting current operations and responding to future mission requirements.**

**Together, we will determine the best period for ordering your kit and for performing the upgrade installation (taking into account maintenance intervals, inspection timing, etc.)**



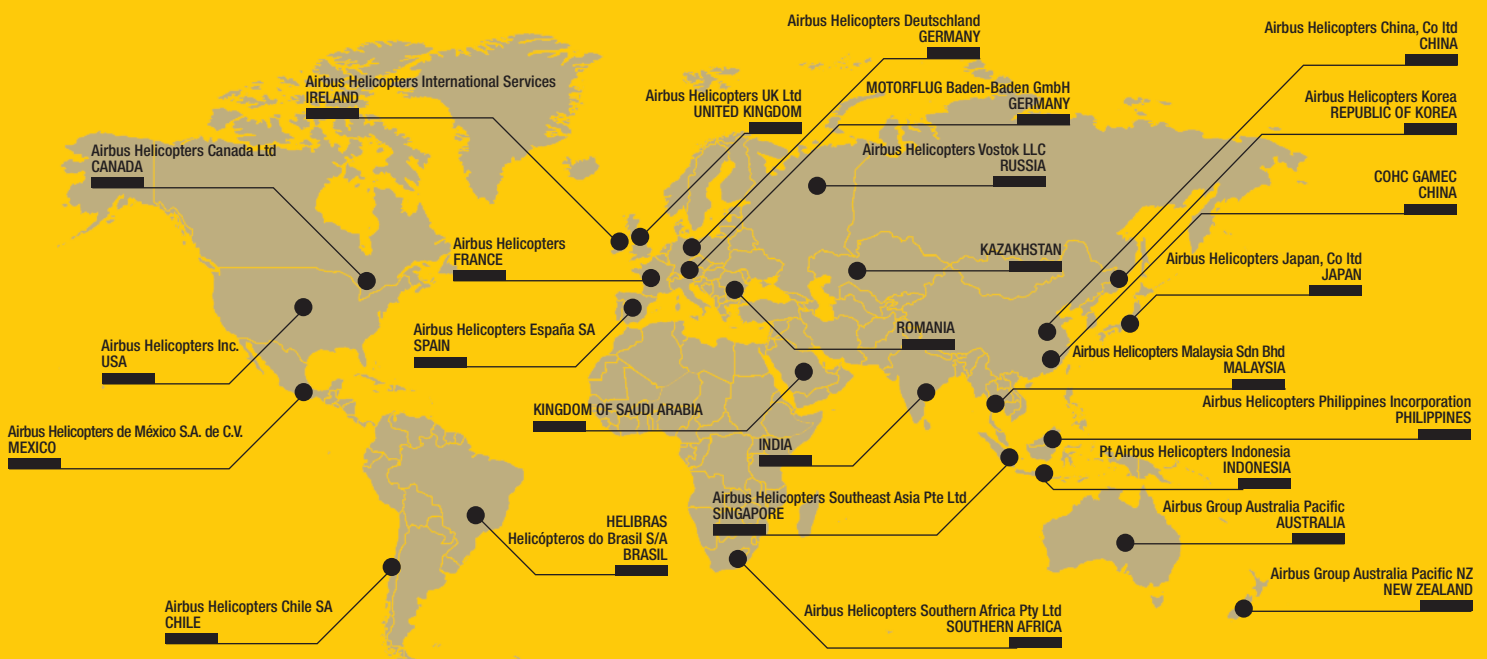


# MISSION SUCCESS



## WITH AIRBUS HELICOPTERS UPGRADES

Airbus Helicopters Customer Centers are at your service:  
providing local, on-the-spot solutions



Airbus Helicopters main Service Centers

## Categories of standard upgrades



Accessories



Airframe and  
system upgrades



Cabin and  
cabin systems



Expansion of  
cargo capability



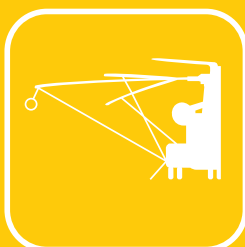
Doors and windows



External loads



Landing gears



Protection and mooring



Safety



Version upgrades

## Contacts

For more information, please contact:

[marketing.helicopters@airbus.com](mailto:marketing.helicopters@airbus.com)

For all your Customer Service needs:

**Keycopter**

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Fax: + 33 (0)4 42 85 99 96

Email: [customersupport.helicopters@airbus.com](mailto:customersupport.helicopters@airbus.com)

For quotation and order placement, contact your regular commercial representative of contact or your local Order Administration department  
- providing your helicopter's serial number.



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