

Service

# HCare<sup>®</sup>

Connected  
Services



 **AIRBUS**  
HELICOPTERS

Over the past several years, Airbus Helicopters has ushered in a new era of connected services, and a new way of interacting with its customers: Such solutions pave the way to faster and easier data exchange between the helicopter manufacturer and operators

- Integrate manufacturer knowledge & overall experience
- Navigate through various OEM applications

By better integrating customer data, Airbus Helicopters continuously improves the support and performance of helicopter operations

- Enhanced mission success
- Better helicopter availability

Two choices of essential service package available online or locally  
Accessible through Keycopter® portal, eApps, software & others



- PC2DLE
- Performance
- Weight & Balance
- Helitab



- Fleet Keeper
- HCare for Helionix
- Envision



- eTechPub
- HUMS

The logo for HCare Flight is displayed in white on a dark blue rectangular background. It features a stylized 'H' icon followed by the word 'Care' in a large, bold, sans-serif font, and the word 'Flight' in a smaller, bold, sans-serif font positioned directly below 'Care'.

# HCare Flight

A suite of applications and software dedicated to the support of flight operations

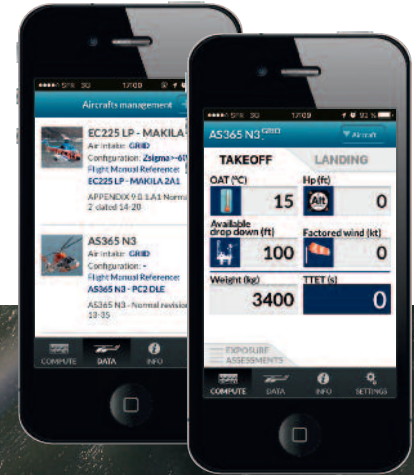
Get guidance & original data from Airbus Helicopters when preparing your mission



# PC2 DLE



- As a step forward for improving flight safety and in line with the JAR-OPS 3 PC2 Enhanced target, Airbus Helicopters proposes the Performance Class 2 Defined Limited Exposure (PC2 DLE) concept, for takeoff and landing. This iOS App available on iPad & iPhone will ease the use of this concept, and quantify exposure time according to flight manual data.



- Classic PC2 offshore profiles including a low rotation point
- Exposure time quantification depending on payload

## SAFETY

Same pilot procedures,  
no additional training required

## QUALITY

All manufacturer flight manual  
parameters already initialized

## EASY-TO-USE

User-friendly interface, instant result



# Performance



Download on the  
App Store



- This essential iOS App will allow you to safely compute helicopter mission performance, taking into account parameters such as flight pressure altitude, wind, temperature, gross weight or fuel.
- Data used in this tool come from manufacturer flight manual and assure the relevant calculations.
- With a user-friendly interface, this App will turn timely mission preparation into a very simple operation.



## MISSION EFFICIENCY

Reliable and fast computation of helicopter performance

## SAFETY & QUALITY

All information from manufacturer flight manual

## AFFORDABLE

Get a license under attractive commercial conditions





# Weight & Balance



- This essential iOS iPad App gives you the possibility to easily and safely compute helicopter weight and balance, taking into account a specific mission profile, payload and optional equipment.
- Easily and quickly transmit your weight & balance report to flight operations.
- Data used in this tool come from manufacturer flight manual, and assure the relevant calculations.
- With a user-friendly interface, this App will turn timely mission preparation into a very simple operation.



## MISSION EFFICIENCY

Reliable and fast computation of helicopter weight & balance

## SAFETY & QUALITY

All information from manufacturer flight manual

## AFFORDABLE

Get a license under attractive commercial conditions

### Two options available

- **Weight & Balance standard:**  
Broad base of functionalities
- **Weight & Balance advanced:**  
Full scope of functionalities including route details and fuel pages

# Helitab

- A global solution from Airbus Helicopters for the portable Electronic Flight Bag, including software and services.
- Take advantage of a quick and simple way to prepare and manage your missions.
- Multiple functions to make your life easier, including: interactive flight planning with automatic data transfer, performance and weight & balance calculation, flight plan edition, maps and electronic documents browser.



## ALL-IN-ONE

Set of softwares and services on one single tablet

## IMPROVED EFFICIENCY

Higher operational performance thanks to easy-to-use tools using OEM data

## REAL-TIME

Mission data updates: weather, NOTAM, ...

## COMPATIBLE

Compliant to DO160 avionics standards and EFB regulations





The logo for HCare Fleet is displayed in white text on a dark blue rectangular background. The word "HCare" is in a large, bold, sans-serif font, with the "H" and "C" being particularly prominent. Below it, the word "Fleet" is in a smaller, bold, sans-serif font. A small blue horizontal line is visible at the bottom right of the dark blue rectangle.

# HCare Fleet

A suite of applications and software dedicated to the support of maintenance operations.

Get guidance & original data from Airbus Helicopters when managing your maintenance.

# Fleet Keeper



- A user-friendly electronic solution replacing the paper Technical LogBook.
- Fleet Keeper enables optimal real-time data exchange between your flight, maintenance & airworthiness operations.
- This tool is compliant with EASA MA.306 & FAA Part 9 rules.

- Fully paperless
- Real-time interaction
- Online & Offline

## CLOUD-BASED

Flight & line maintenance data available anytime, anywhere.

## WEB & MOBILE

Cost-effective solution with real-time data transfer.

## VERSATILE

Compatible with the entire Airbus Helicopters product range and any other rotorcraft.



# HCare for Helionix

## eAvionics

- eAvionics is a comprehensive offering for the self-management of all software embedded in your helicopters.
- Easily keep your avionics suite at the latest and best standard, and manage software configuration.

## Aerodata

- This service provides aeronautical database updates in a format appropriate for your helicopters.
- Online or on DVD, it covers various mission functions such as: Helicopter Terrain Awareness System (HTAWS), Synthetic Vision System (SVS) and Digital MAP (DMAP).

### SELF-LOADING

Do-it-yourself capacity thanks to dedicated download software & kit

### SAFETY & QUALITY

Secure manufacturer software download

### EXPERT SUPPORT

Technical means and resources to support state-of-the-art software-rich helicopters

### EASY-TO-USE

Provides operators simple & accessible loading solution

### UP-TO-DATE

Latest data version available converted into Helionix format

### QUALITY

Database produced and supported by Airbus Helicopters



# envision

powered by Rusada

Tailored for your business  
by aviation professionals



- Airbus Helicopters' trusted solution for aviation management.
- A powerful all-inclusive solution developed for operators in need of a complete Maintenance Information System.
- Essential base for operation improvement & maintenance plan optimization.

## 8 MODULES MANAGING:

- Fleet
- Maintenance
- Materials
- Flight Operations
- Quality
- Finance
- Resource
- Configuration

### MODULAR

Just select the modules you need

### FULLY INTEGRATED

Easy and quick navigation between  
the various modules

### LOCAL

Server version installed at operator  
premises

### INTEROPERABLE

Single point of data entry  
Multi- system exchange





- Keycopter is a one-stop shop for managing fleet data, placing orders, getting quotes, checking stock status, reviewing invoices, and accessing technical publications, among other services.
- Airbus Helicopters' personalized Keycopter services include many advanced functions to support your daily operations.



### eTechPub

Access up-to-date technical publications

### eSpares

Place and track your spare parts orders and quotations

### eRequests

Pose support & service-related questions anytime



### eWarranty

Place & track warranty claims

### Get informed

About training centers, flight operations services...

### WebHums

Monitor & track helicopter health & usage

# eTechPub

- Benefit from state-of-the-art technical publications accessible on the web or on-site.
- A set of advanced functions and new features to support your daily tasks and make your life easier.
- Your documentation is now also available on mobile devices for an optimal use during flight preparation and maintenance operations.

## PDF LIBRARY



### USER-FRIENDLY

Intuitive interface with advanced search functions

### UP-TO-DATE

Online manufacturer updates

### READY-TO-USE

No installation required

**Access 3D models for main maintenance tasks and navigate through a simple and intuitive interface**



### eTechPub

Your publications on iPad  
Download and organize your manuals  
Check updates and synchronize



Download on the  
**App Store**





# HUMS

Manage helicopter  
Health & Usage  
in your Keycopter portal

- HUMS services allow operators to closely follow the status of their fleet and anticipate any symptom for enhanced safety and availability.
- With WebHUMS, access to our web services and benefit from a global view on a fleet or a component behavior in operational conditions.



## SAFETY

Immediately detect any symptom and safely apply corrective actions

## EXPERT SUPPORT

Direct link with design office and technical experts for optimal data analysis

## AVAILABILITY

Anticipate and perform maintenance before unexpected grounding of your aircraft



**For more information, please contact:**  
**marketing.helicopters@airbus.com**



**For all your Customer Service needs:**

Toll free\* : + 800 55 55 97 97  
Other countries: + 33 (0)4 42 85 97 97  
Fax: + 33 (0)4 42 85 99 96  
Email: customersupport.helicopters@airbus.com

\* Free phone call for the following countries:

Argentina, Australia, Austria, Belgium, Canada, Denmark, Finland, France, Germany, Hong-Kong,  
Hungary, Ireland, Israel, Italy, Japan, Korea, Luxembourg, New Zealand, Norway, People's  
Republic of China, Portugal, Spain, Sweden, Switzerland, The Netherlands, United Kingdom,  
United States.



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